



JET MILES

by Jet Fresh Flowers

JET MILES TERMS & CONDITIONS

Terms and Conditions for the Jet Miles® program apply. Participating partners and rewards are subject to change without notice.

ABOUT THE PROGRAM

1. The Jet Miles program rewards customers for their flower sales by earning Miles to be redeemed as credits on your account and towards future flower purchases.

2. WHO CAN USE THE PROGRAM Not all customers are eligible to participate in the Jet Miles Rewards program. Customers must first apply for the program and submit application at no additional charge. There is no automatic enrollment. An approval is required before Jet Miles can be earned. Previous purchases may not be applied. We reserve the right to approve or reject applications without explanation.

3. JET MILES Jet Miles are not your property. You can't transfer Jet Miles to any other person, account or location. Additionally, Miles can't be transferred by operation of law, such as by inheritance, in bankruptcy or in connection with a divorce. The value of Jet Miles rewards miles varies according to how you choose to earn them: regular sales versus online sales.

GETTING JET MILES

1. EARNING JET MILES Jet Miles are earned from the total flower purchases spent, excluding taxes and fees.

Jet Miles Members will earn one mile for every \$100 USD spent on regular flower sales. Regular flower sales are sales which are not from our online web shop, Komet Sales.

Online flower sales will earn two miles for every \$100 USD spent online via OUR Komet Sales webshop. Your Jet Fresh sales rep will grant access to purchase online at no additional cost.

To earn and redeem miles you have earned, you must continuously pay the amount due on your statement on time. You will earn Miles for the full amount of flower sales charged from the following:

- Regular sales
- Online Sales
- Cash and Carry

All customers participating in the Jet Miles program must maintain a minimum monthly purchase of \$2000 USD. Any customer who does not meet this requirement for two (2) consecutive months are subject to forfeiting their Jet Miles.

2. IMPACT OF RETURNS AND CREDITS

- Valid returns and credits will not reduce your Jet Miles. Although once miles are spent, they can't be returned.

3. JET MILES AVAILABILITY

- Jet Miles will be counted as soon as the purchase is complete. You will see an updated total of your Miles earned on your Komet Sales dashboard screen.

REDEEMING JET MILES Each Jet Mile earned has a value of \$1 USD. Jet Miles may be applied towards a current balance or future purchases. Miles are not cash redeemable.

- Jet Miles may be redeemed only 12 times per calendar year.
- Jet Miles can only be applied towards the participating account # which earned those Miles, and not towards other locations which share the same company name.

***AS OF 8/6/2019 - Jet Miles must be redeemed within 60 days or a rebate check will be mailed.**

12/30/2019 - Jet Miles will not expire at the end of the calendar year.

9/1/2021 - Jet Miles can be applied as a credit towards account after 30 days. After 60 days, any Jet Miles not redeemed will automatically be refunded via check on or around the 15th day of the month.

FORFEITING AND GETTING MILES BACK

1. FOR RETURNING ITEMS PURCHASED WITH JET MILES

Once Jet Miles are spent they can't be returned. If you return something that you purchased using Jet Miles, your Miles will not be refunded to your account. Credits may not be exchanged in the value of Jet Miles.

2. FOR MAKING LATE PAYMENTS

You must pay the amount due on your Account statement according to agreed terms to remain in good standing. If you don't pay on time and/or your account becomes 61 days past due, we reserve the right to revoke your Jet Miles.

3. FOR CANCELING YOUR ACCOUNT

 If we close your Account for any reason, account will forfeit all Jet Miles in your account.

Reasons may include: • Past due balance • Inactive account • Excessive claims and returns

Except as noted:

- If we cancel your Account due to inactivity, you have 90 days to use Jet Miles in your account before they are forfeited.

IMPORTANT NOTICE: We reserve the right to change the Jet Miles Rewards program Terms & Conditions at any time.

We also may cancel the program at any time, with three months' written notice. During this three-month period, we may change or cancel some or all of the rewards that are current at that time. Once the three months have passed, you'll no longer be able to earn or use miles. Our rewards may change at any time.

Jet Miles Members can only use miles for rewards that are currently available. We may refuse your request to use Jet Miles if your account is past due, canceled or have a returned payment outstanding, in which Jet Miles are subject to forfeit. These Terms & Conditions apply to your participation in the Jet Miles program.

Please fill out and sign the application to be submitted to Pockets. **Applications may be scanned and emailed to JetMiles@JetFreshFlowers.com or faxed to (305) 470-9048.**

Company Name

Print Name

Signature